



Liberty Utilities (Silverleaf Water) LLC

Docket Nos. 47976 and 50098

Rate Case Expense Surcharge

On October 21, 2019, the Public Utility Commission of Texas (Commission) issued a final order in Docket No. 47976 involving an application by Liberty Utilities (Silverleaf Water) LLC (the Company) to change water and sewer rates in which the Commission approved a rate case expense surcharge to recover up to \$250,000 of rate case expenses. In May 2022, the Company paused collection of the rate case expense surcharge to customers even though the Company had collected substantially less than the Commission authorized amount of \$250,000. The Company learned that there was an error in its billing system and the surcharge was mistakenly input as a per connection surcharge instead of a "Per Basic Equivalent Meter" surcharge. This led to customers with meters larger than the standard size (i.e., 5/8" x 3/4") paying less than they should have and customers with standard size meters paying the surcharge longer than they should have. In order to remedy this, the Company will return all the rate case expense surcharge amounts it has collected to each corresponding customer by May 31, 2023, with monthly-compounded interest on the overpaid amounts. The Company will resume billing the rate case expense surcharges based on the correct rate schedule by meter size in Table 1 below no later than July 31, 2023. Refunds will be processed to active customers via bill credits, and checks will be issued to any customer no longer in the Company's system based on the information on file when the customer closed their account.

Table 1

Meter Size	Monthly Surcharge Corrected	
	Water	Sewer
5/8" x 3/4"	\$1.98	\$2.90
1"	\$4.94	\$7.25
1 1/2"	\$9.89	\$14.51
2"	\$15.82	\$23.21
3"	\$29.66	\$46.42
4"	\$109.31	\$158.68
6"	\$218.63	\$317.37

If you have any questions regarding this Notice, please contact:

Liberty Utilities (Silverleaf Water) LLC

16623 FM 2493 Suite E

Tyler TX 75703

Customer Care No. 844-367-2032