



16623 FM 2493 Suite E
Tyler, TX 75703
Visit our website at www.LibertyUtilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL 844-367-2032
FOR EMERGENCIES (After Hours) CALL 844-367-2037
BUSINESS HOURS M-F 7:30am - 4:30pm

JANE DOE
12345 MAIN ST
FLINT, TX 75762

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Statement

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ACCOUNT INFORMATION

Account Number:	01234567-98765432
Community Code:	1111
Statement #:	112233
Bill Date:	03/04/2021
Due Date:	03/24/2021

Service Address: 12345 MAIN ST

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SPECIAL MESSAGE

To assist customers who may be facing financial hardship due to COVID-19, Liberty can help set up a payment plan. Please call us to speak to one of our representatives for assistance. Please visit us at www.libertyutilities.com for more information.

SERVICE TYPE	SERVICE DATES	METER NUMBER	CURRENT READ	PREVIOUS READ	UNITS	CHARGE
WMUC-Residential Sewer Fee	01/12/2021 - 02/28/2021				1.000	\$ 144.85
WMUC-Residential Sewer Fee	01/12/2021 - 02/28/2021				1.000	\$ (4.86)
<i>Current Charges Before Taxes</i>						\$ 139.99

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ACCOUNT ACTIVITY

Previous Balance	123.70
Payment - Thank you!	-123.70
WMUC-Residential Sewer Rate	144.85
Tax Reform Credit	-4.86
TCEQ Regulatory Assessment	1.40
Total Amount Due	141.39

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KEEP THIS PORTION FOR YOUR RECORDS

DETACH AND RETURN THIS REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

STATEMENT ONLY - DO NOT PAY

EFT Payment

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PREVIOUS BALANCE	CURRENT CHARGES	TOTAL DUE	AMOUNT ENCLOSED
0.00	141.39	141.39	*** EFT ***
			Check Number

Please check box and see reverse for:

Automatic payment sign up Update phone / address

Service Address: 12345 MAIN ST

JANE DOE
12345 MAIN ST
FLINT, TX 75762

LATE PAYMENT FEE:
Payments received after the due date are subject to a \$5.00 late payment fee.

The total due will be deducted from your account and credited as your automatic payment on 3/24/2021

Account Number: 01234567-98765432
Community Code: 1111
Statement #: 112233
Bill Date: 03/04/2021
Due Date: 03/24/2021

Liberty Utilities
P.O. Box 52665
Department 8400
Phoenix, AZ 85072

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Liberty Utilities



Payment Policy

All payments should be mailed in sufficient time to ensure receipt before the printed due date. Do not mail correspondence with your payment. Accounts which remain unpaid after the due date may be subject to a late charge.

Delinquent Policy

Bill is due and payable when rendered and delinquent after the due date. For any previous balance that is overdue a delinquent charge is assessed and this location is subject to disconnect. If delinquent actions are required against your account, the total due plus additional service charges must be paid in full before service can be reinstated. In addition, a deposit may be required. Please contact our office if payment has been mailed to ensure it has been received and posted. To schedule a payment arrangement or dispute charges, you need to contact our office prior to the due date.

Return Check Policy

All returned checks are subject to a return check fee and tax. All past-due amounts and the amount of the check must be paid to avoid interruption of your service.

Green your Blue: Signing up for paperless statements can help reduce clutter, and will also help the environment. When you sign up for paperless statements you will receive an email letting you know your bill is ready. To sign up for paperless statements please go to www.libertyutilities.com

Utility Regulations and Rates

Water and Sewer regulations and rates are approved by:

Texas Commission on Environmental Quality (TCEQ)

PO Box 13087

Austin, TX 78711

512-239-1000

Regional Office: 2916 Teague Drive

Tyler, TX 75701

903-535-5100

Address Change: To update your mailing address you can fill out the form below or go to www.libertyutilities.com

Phone Number: To better serve you please keep us updated with your current phone number.

Surepay Program: Our Surepay Program allows you to have your monthly bill automatically withdrawn from your checking or savings account. Funds will be taken from your bank account and applied to your Liberty Utilities account on the due date printed on your statement. To start the Surepay Program fill out the form below. The application process takes approximately thirty (30) days. Once your enrollment is in effect, "EFT – Do Not Pay" will appear on your bill. You may also sign up for the Surepay Program on our website www.libertyutilities.com.

Address or Phone Number Change

Surepay Program

Last Name _____ First Name _____ M.I. _____

Mailing Address _____

Daytime Phone Number (____) _____ Email Address _____

----- **CONTINUE FOR SUREPAY** -----

Name and Address of Financial Institution _____

Bank Transit Number _____ Bank Account Number _____

Surepay Authorization Agreement: I hereby authorize Liberty Water and the financial institution designated on this application (until otherwise instructed) to charge the account I have specified for payment of my monthly Liberty Utilities bill. I have the right to stop automatic bill payment by notifying Liberty Utilities 2 business days prior to the payment due date. I understand that a return check fee plus tax will be charged to my account for each payment request returned. If two payment requests are returned, I may be excluded from the plan. In addition, I understand that both the financial institution and Liberty Utilities reserves the right to terminate this payment plan and/or my participation in the plan. I may discontinue at any time by notifying Liberty Utilities.

Signature _____ Date _____