

Account Information

Customer Name: **ROBERT SMITH**
Service Address: 123 Anystreet, ANYTOWN TX US 75703
Account Number: 000123456789



What do I owe?

\$80.86

Payment will be drafted on the due date

How much did I use?

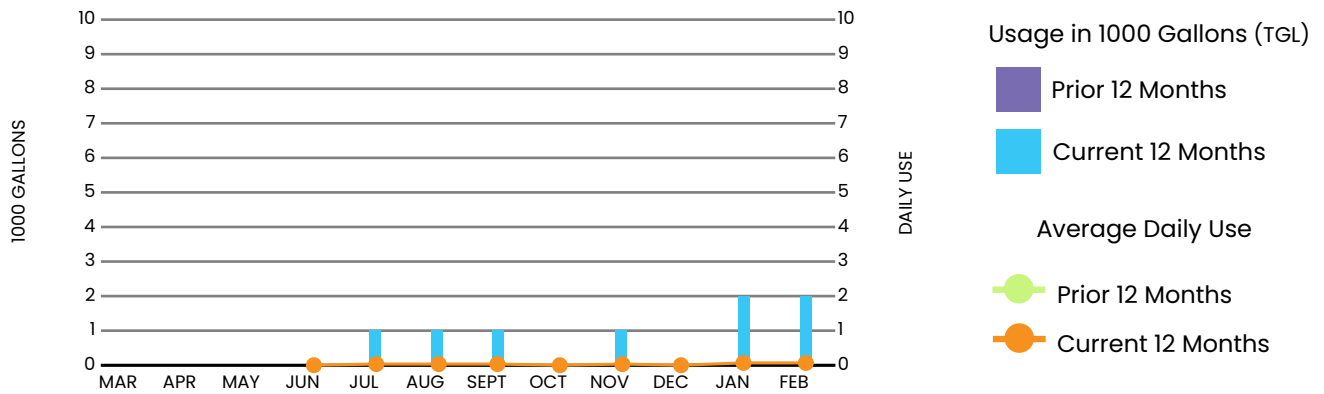
1,800

Gallons

When is it due?

May 1, 2023

Your Monthly Water Use At a Glance



energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 000123456789
Service Address: 123 Anystreet
Bill Date: 10-APR-2023
Due Date: 01-MAY-2023

\$80.86*
Amount Due

Amount Enclosed

*Payment will be drafted on the due date

REMIT TO:

LIBERTY UTILITIES - TEXAS
P.O. BOX 95487
GRAPEVINE TX 76099-9701

ROBERT SMITH
123 ANYSTREET
ANYTOWN TX US 75703

31772000077757740000123456

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.

Return Check Policy

All returned checks are subject to a return check fee and tax. All past-due amounts and the amount of the check must be paid to avoid interruption of your service.

Payment Policy

All payments should be mailed in sufficient time to ensure receipt before the printed due date. Accounts which remain unpaid after the due date may be subject to a late charge.



Important Information

Customer Service

844-367-2032

Website

www.LibertyEnergyandWater.com

Phone Service for Hearing and Speech Impaired

7-1-1

Emergency

844-367-2037 (available 24/7)

Social Media

Facebook: @LibertyUtilAZ

Twitter: @LibertyUtil_AZ

Call before you Dig:

8-1-1



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
16623 FM 2493, Suite E
Tyler, TX 75703

Dispute Resolution

If you have questions or complaints about your bill, you may call 844-367-2032 prior to the due date.

Medical Condition

Special protections are available. Contact a Customer Service Associate for information at 844-367-2032.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

844-367-2032



Mail Payments

Liberty Utilities-Texas
PO Box 95487
Grapevine TX, 76099-9701



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the Remaining Installment Plan amount to be billed.

Account Activity for Your Water Service from 01/13/2023 - 02/13/2023

Rate: Water Service 5/8" X 3/4" Meter

Next Scheduled Meter Read Date: 03/13/2023

Point of Delivery ID: 000000000000123456789



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	100 Gallons Used	Multiplier	Usage
HR12345678	Actual	32	1/13/23 - 2/13/23	8168	8150	18	0.1	1.80

What am I paying for?

Additional messages

Previous Balance as of 04/10/2023	\$	50.64
Payment(s) Received as of 04/10/2023	\$	0.00
Balance Forward	\$	50.64

Providing you with safe, reliable, and clean water is our number one priority. Visit libertyenergyandwater.com and click "Water Quality" under the Safety tab to review annual water quality reports and more.

Current Charges

WATER CHARGES	QUANTITY USED	COST PER 1000 GALLONS		
Water Service Charge			\$	24.93
Water Usage Charge	1.800 TGL	\$ 2.77200	\$	4.99
TOTAL WATER CHARGES			\$	29.92
OTHER CHARGES				
Texas Water Commission 29.92 * 1.0000%			\$	0.30
TOTAL OTHER CHARGES			\$	0.30
TOTAL CURRENT CHARGES			\$	30.22

Total Amount Due

\$ 80.86