



## Wipes Clog. What NOT to Flush



“Flushable Wipes” should NOT be flushed down toilets. Even though these wipes may be labeled as “flushable” and are advertised to be “just like toilet paper,” they actually cannot disintegrate in the sewer systems and can cause major blockages!


Since these wipes do not disintegrate easily or quickly, flushing them is like flushing a handkerchief or other item made of cloth.

Please partner with us and avoid flushing any type of wipe, “flushable” or otherwise, down the toilet. If you must use wipes, put them in the trash, not in the toilet.

## Spring is Coming!

With spring around the corner, it's time to start planning for changes to your landscape watering. Here's a guide to help you determine how much water your landscape needs.

To check that your plants are getting the right amount of water, use a soil moisture meter or a long screw driver to test the soil. A soil moisture meter has a scale that tells how dry or wet the soil is. Depending on your plant, you can adjust your watering according to the reading on the meter. If you don't have a soil moisture meter, you can use a long screwdriver and plunge it into the soil to ensure the moisture is 6 – 10 inches deep. This will help to ensure the plants aren't overwatered.

|  <b>Landscape Watering Guidelines</b>                                |                |                        |
|---|----------------|------------------------|
| How Much & How Often  |                | Days Between Waterings |
| Water to the outer edge of the plant's canopy and to the depth indicated. Watering frequency will vary depending on season, plant type, weather and soil. |                | Spring<br>Mar - May    |
| <b>Trees</b>  | Desert adapted | 14-30 days             |
|   | High water use | 7-12 days              |
| <b>Shrubs</b>   | Desert adapted | 14-30 days             |
|   | High water use | 7-10 days              |
| <b>Groundcovers &amp; Vines</b>   | Desert adapted | 14-30 days             |
|   | High water use | 7-10 days              |
| <b>Cacti and Succulents</b>   |                | 21-45 days             |
| <b>Annuals</b>  |                | 3-7 days               |
| <b>Warm Season Grass</b>  |                | 4-14 days              |
| <b>Cool Season Grass</b>  |                | 3-7 days               |

QUALITY

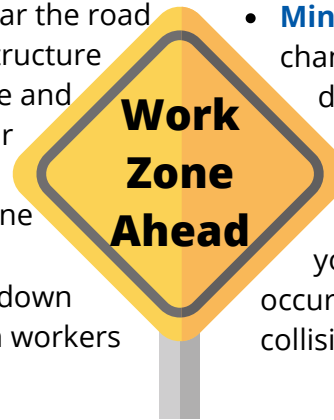


**Liberty  
Utilities®**

# Local and Responsive. We Care.

There can be construction near the road with maintenance and infrastructure improvements to provide safe and reliable water and wastewater services. To keep everyone safe, when you see a work zone sign:

- **Drive with caution**, slow down and be aware of construction workers in the area.



- **Minimize distractions** such as changing the radio, eating while driving, or being on your cell phone.
  - Stay at a **safe distance** behind the vehicle in front of you. Most of the accidents that occur within a work zone are rear-end collisions.

## J.D. Power Customer Survey

We value your feedback and want to know how we're doing. Throughout the year, you may be invited via email to participate in a Customer Satisfaction survey, administered by our partner J.D. Power and Associates.

From **March 1st through March 21st** you may also access the survey directly by visiting this URL: [libertyutilities.com/watersurvey.html](http://libertyutilities.com/watersurvey.html). These surveys are an important tool that we use to measure our customer service experience. We encourage you to participate so we can ensure we are meeting or exceeding your expectations and if not, identify how we can improve.



If you have any questions about the survey, please don't hesitate to contact us.

## Caring for our Communities

Liberty Utilities takes a local, responsive, and caring approach to the communities we serve. In December our team donated supplies to fill 50 hygiene kits for the Salvation Army. In addition, we have enjoyed being able to volunteer and give back in the communities at events throughout 2019 like the Special Kids Farm and Ranch Day, Veterans Memorial Golf Tournament, the Holly Lake Volunteer Fire Department Golf Tournament, and doing a clean up at Stoneridge LS Creek. We look forward to more opportunities to partner with and serve our communities in 2020.



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**Customer Service:**

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